

REGIONAL 9-1-1 BOARD TECHNICAL, USERS, AND GOVERNANCE COMMITTEES SPECIAL MEETING NOTICE AND AGENDA

Wednesday, March 12, 2025 @ 1:30 p.m. Spirit AeroSystems Conference Room, Williams Tower I, Plaza Level 1 West 3rd Street Tulsa, Oklahoma

- 1. Call to Order
- 2. Statement of Compliance with Open Meetings Act
- 3. Approval of Minutes of Meeting from December 11, 2024

Technical Committee:

- 4. CHE RFP Status Update and Submitted inquiries and questions.
- 5. Regional 911 Statistics
 - a. Request for each agency to approve and participate in providing a regional report with respect to call answering times; to be compiled and presented at the next board meeting to all members. Are all INCOG agencies meeting the NENA call answering standards (NENA-STA-020.1-2020).
- 6. Report from AT&T on outage & service disruptions that occurred from the issue of not being able to answer calls.

Users Committee:

7. Review, develop, and update Regional Radio Reference guide and training.

Governance Committee:

- 8. Develop and review NENA standard for call volume and call answering positions with regards to the needs of an agency and handling requests for additional CHE positions.
- 9. Roundtable discussion concerning 9-1-1 or emergency dispatch issues in the region. (no action items)
- 10. Other Business
- 11. Announcements
- 12. Adjourn